

Honeywell

HOME AND BUILDING CONTROL

WARRANTY POLICY

Honeywell warrants the products in this catalog (except those parts designated on Honeywell's price lists as not covered by this warranty) to be free from defects due to workmanship or materials, under normal use and service, for the following warranty periods. F50 and F52 Air Cleaners and related parts with date codes of 9801 or later: sixty (60) months from date of installation. F25, F27, F29, F35, F50 and F52 Air Cleaners and related parts and accessories with date codes of 9752 and earlier: twenty-four (24) months from date of installation. Variable frequency drive devices and accessories carry a twenty-four (24) month warranty on parts and labor from date of installation when start-up and commissioning is performed by Honeywell VFD Authorized Service Center (ASC) personnel. A standard twelve (12) month product warranty will apply from date of installation when start-up and commissioning of drives and accessories is performed by persons other than ASC technicians. All other products twelve (12) months from date of installation.

If a product is defective due to workmanship or materials, is removed within the applicable warranty period, and is returned to Honeywell in accordance with the procedure described below, Honeywell will, at its option, either repair, replace or credit the customer for the purchase price of the product, in accordance with the procedure described below. This warranty extends only to persons or organizations who purchase products in this catalog for resale.

The express warranty above constitutes the entire warranty of Honeywell with respect to the products in this catalog and IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL HONEYWELL BE RESPONSIBLE FOR ANY CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER.

INSTRUCTIONS—INSTALLING OR SERVICING CONTRACTOR OR DEALER

When replacing a Honeywell product under warranty, including those products furnished on original heating and/or cooling equipment, you should rely on your local Honeywell Wholesaler or Distributor for prompt and efficient product replacement service.

A Honeywell Returned Goods Identification Tag (form 87-0030) must be completed and signed by the servicing dealer/contractor prior to submitting the product to the Honeywell Wholesaler or Distributor. (Tags may be obtained from the Wholesaler or Distributor in advance.) No warranty claim for product replacement or credit will be honored by the Wholesaler/Distributor without a completed warranty tag attached.

INSTRUCTIONS—WHOLESALE OR DISTRIBUTOR

The following will apply to the return of any product to Honeywell under this warranty:

Any products which are:

- (i) identified with Honeywell's Returned Goods Identification Tag (form 87-0030), or similar tag;
- (ii) are listed individually with Returned Goods ID Tag numbers and date codes listed on Honeywell's Returned Goods Order (form 71-96024) or a similar form;

- (iii) are protected from shipping damage;
- (iv) have certification by the installer or servicing dealer that the product was removed, due to failure, within the applicable warranty period;
- (v) are received transportation pre-paid at:
Honeywell Return Goods
Dock 4 MN10-3860
1885 Douglas Drive
Golden Valley, MN 55422
763-954-5588
- (vi) and are found by Honeywell's inspection to be defective in workmanship or materials under normal use and service

will be handled in accordance with one of the two following procedures, as specified by the customer making the return:

1. **CREDIT PROCEDURE.** Honeywell will issue credit, at Honeywell's lowest wholesaler net price in effect at the time of the return (as set forth on Honeywell's then current price sheet) or at the actual invoice amount if a copy of that invoice is attached to the packing list. (TRADELINE Replacement Exchange Products will be at Honeywell's lowest replacement exchange net price in effect at the time of such return, as shown on Honeywell's then current price sheet, and the Wholesaler's Salvage Value balance will be adjusted to reflect the

return.) Honeywell reserves the right to disallow this credit option in cases of warranty abuse.

2. **REPAIR OR REPLACEMENT PROCEDURE.** Honeywell will, at its option, either repair or replace the product free of charge and return it or its replacement lowest cost transportation pre-paid. The replacement will be, at Honeywell's option, either a functionally equivalent new or replacement exchange product or an equivalent TRADELINE product. Premium transportation will be used at customer's request and expense.

Final disposition of any warranty claim will be determined solely by Honeywell. If inspection by Honeywell does not disclose any defect covered by the warranty, the product will be returned, scrapped, repaired, or replaced as instructed by the customer and Honeywell's regular service charges will apply. Products returned to the customer may be sent shipping charges collect.p

If you have any questions relative to product returns to Honeywell, call or write:

Honeywell International
Warranty Account Manager,
MN10-3860
1885 Douglas Drive
Golden Valley, MN 55422
763-954-5588

SPECIAL MESSAGE TO INDUSTRIAL USERS AND BUILDING OWNERS

Thank you for using Honeywell products.

As a user, when you purchase a Honeywell product from this catalog you should expect performance from the product and, if it fails, replacement of the product by the installing dealer.

Typically, you will have purchased a Honeywell product under the following circumstances:

1. To modernize or refurbish your existing commercial and/or process control system.
2. You have purchased new commercial and/or process heating, cooling, air cleaning or humidification equipment

that is furnished with Honeywell controls or components (refer to your owner's manual furnished with the equipment).

3. A control has failed on your existing commercial and/or process heating and/or cooling equipment and is replaced by a Honeywell TRADELINE product.

With few exceptions, you utilize the services of a competent plumbing, heating and/or cooling dealer/contractor for new or replacement work performed.

Although our warranty does not extend to you, Honeywell does extend a warranty to your supplier.

Your supplier can rely on its local Honeywell Wholesaler/Distributor or Honeywell for prompt replacement.

If you have any questions, need additional information or would like to comment on Honeywell's products or services, please write or phone:

Honeywell
Customer Relations MN10-1465
1885 Douglas Drive North
Golden Valley, MN 55422-4386
(612) 951-1000

or check your telephone directory (white pages) for one of many Honeywell field sales offices (ask for Home and Building Control).